



# SIT30616 Certificate III in Hospitality

National ID: SIT30616 | State ID: AZT7

## About this course

Like to work in restaurants, hotels, motels, clubs, pubs, cafes or coffee shops? If you're a "people person" with a natural flair for dealing with customers and enjoy the cut and thrust of working in busy restaurants or cafés, tropical resorts, bars, nightclubs, hotels or even on an airliner or cruise ship, then a course in hospitality may be ideal for you. Gaining skills in customer service, effective teamwork, hygiene and food safety could give you a great start in this career. Depending on your choice of elective units, you will also learn about accommodation services, commercial cookery and catering, food and beverage, gaming and tourism sales and operations.

**Study modes and durations differ depending on your local campus. Please check with your local campus for more information.**

## Overview

In order to comply with COVID-19 Government directed social distancing guidelines, some courses may include a mix of online and classroom based training delivery, as well as practical and work experience placements.

While the mode of delivery might vary, the content and key learning outcomes of the course will remain the same.

The precise mix of delivery method will vary from course to course. The time, place and method of delivery may also vary across the semester to ensure social distancing and safe training delivery for staff and students during the COVID-19 pandemic.

South Regional TAFE will provide students with adequate support to work in online environments where necessary.

## Available Semester 1 & Semester 2, 2020

### Margaret River - Full Time, Part Time, Traineeship



Duration: **6 Months**



When: **Available Semester 1 & Semester 2**



How: **F**  
**Full-Time**  
**Part-Time**  
**Traineeship**

## Units

Not all units and study modes are offered at all campuses. Please check with your local campus.

### Core

National ID	Unit Title
BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND004	Work effectively in hospitality service
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXHRM001	Coach others in job skills
SITXWHS001	Participate in safe work practices

### Elective

National ID	Unit Title
BSBITU313	Design and produce digital text documents
BSBITU314	Design and produce spreadsheets
SITHFAB002	Provide responsible service of alcohol
SITHFAB005	Prepare and serve espresso coffee
SITHFAB007	Serve food and beverage
SITXFIN001	Process financial transactions
SITXFSA001	Use hygienic practices for food safety
BSBITU202	Create and use spreadsheets

## Entrance requirements

School Leaver	Non-School Leaver	AQF
OLNA or NAPLAN 9 Band 8	C Grades in Year 10 English and Maths or equivalent	Certificate I or Certificate II

## Study pathway

Certificate IV in Hospitality or Certificate IV qualifications in other service industry fields

## Job opportunities

Work as:

- front desk receptionist
- food and beverage attendant
- bar/bottle shop attendant
- barista
- housekeeper

- wine waiter

## Fees and charges

Please contact the college to receive an indicative price for this course. Your fees will be calculated from your individual circumstances at the time of enrolment.

Concessions (for eligible courses at certificate levels I to IV) and annual course fee caps may apply. Other charges may apply.

### VET Student Loan

Students in Diploma qualifications and above may be assisted through a loan under the Commonwealth Government's VET Student Loan scheme. Only an Australian citizen, a permanent humanitarian visa holder and resident in Australia, or a New Zealand Special Visa 444 student who can also provide evidence of a WACE Certificate (completion of Year 12) or equivalent can apply for a loan. For more information please see <http://studyassist.gov.au/sites/StudyAssist/> (Opens in a new window )

For information on the VET Student Loan process at South Regional TAFE please see <http://www.southregionaltafe.wa.edu.au/futurestudents/vet-student-loans>

### International students

Fees, charges, available locations, applications, and enrolment procedures for international students are different to those applicable to local students.

International students can only study full-time. For information on international student fees and application, please follow this link to the TAFE International WA website [www.tafeinternational.wa.edu.au/courses](http://www.tafeinternational.wa.edu.au/courses)

**Please note, fees are subject to change.**